

**STATE OF ALABAMA  
INFORMATION SERVICES DIVISION  
FY 2018 AGENCY BUDGET GUIDELINES**

	<u>FY 2018 Requested Rates</u>	*
<b><u>MAINFRAME PROCESSING SERVICES</u></b>		
<i>- Projected change + 2%, except as noted by *</i>		
CPU (PRIME BATCH)	\$ 0.0917	
CPU (NON-PRIME BATCH)	\$ 0.0802	
CICS	\$ 0.1718	
IMS	\$ 0.0936	
ROSCOE	\$ 0.5358	
TSO	\$ 0.1374	
DB2	\$ 0.4208	
<b><u>MAINFRAME PERIPHERAL SERVICES</u></b>		
<i>- Projected change + 2%, except as noted by *</i>		
DASD STORAGE		
DISK STORAGE (Triple Density Vol's)	\$104.55	*
DISK CHARGES (SMS)	\$0.000035	
DISK EXCPS	\$0.0149	
TAPE EXCPS	\$0.2348	
LASER PRINT	\$0.067	
<b><u>APPLICATIONS SVCS</u></b>		
<i>- Projected change + 5%</i>		
APPLICATION DEVELOPMENT	\$ 110	
WEB SERVICES	\$ 110	
<b><u>SERVER ADMINISTRATION</u></b>		
<i>- Projected change + 10%, except as noted by *</i>		
E-MAIL CHARGES (Avg.)	\$ 8.64	*
OFFICE 365 LICENSING & SUPPORT (Avg.)	\$ 13.08	*
SAN STORAGE	\$ 0.51	
SERVER BACKUP	\$ 0.09	

WEB HOSTING (Avg.)	\$ 0.76		*
PHYSICAL SERVER HOSTING (Avg.)	\$ 144.82		
VIRTUAL SERVER HOSTING (Avg.)	\$ 264.61		
BLACKBERRY HOSTING	\$ 25.00		
SHAREPOINT (Avg.)	\$ 404.25		
SQL SERVER	\$ 100.00		*
LASERFICHE (Avg./User)	\$ 64.96		*
DOMAIN USER HOSTING	\$ 3.82		
LISTSERV HOSTING	\$ 17.99		
MANAGED ANTI-VIRUS	\$ 4.00		*
SECURE WEB CERTS	\$ 16.14		
WEBSITE STATISTICS	\$ 11.55		
FTP HOST SERVICE	\$ 110.00		
<b><u>AGENCY SUPPORT &amp; OTHER SERVICES</u></b>			
<i>- Projected changes as incidated</i>			
TRAINING		11.22%	
PC SUPPORT (DESKTOP SUPPORT)	\$ 61.50		
REPAIR CENTER	\$ 105.00		
IT PLANNING/OVERSIGHT	\$ 5.45		
CONTRACT ADMINISTRATION		4.00%	
CARD KEYS	\$ 11.41		
COPY CENTER		+ 25%	
DATA CENTER SPACE/CO-LOCATION		TBD	
<b><u>VOICE SERVICES</u></b>			
<i>- Projected change + 5%, except as noted by *</i>			
LOCAL SERVICE (INCL GRF)		\$22.05	
PHANTOM LINES		\$12.60	
ACD		\$60.11	
VoIP SERVICES		\$22.05	
FAX SERVER		\$38.59	
OPS LINES		Various	
1FB's (Avg.)		\$50.51	
TRUNKS		Various	
PRI CIRCUITS		Various	
CENTREX (Avg.)		\$17.06	

SET RENTAL (Avg.)		\$3.19
LONG DISTANCE CALLING (Avg.)		\$0.065
INTERNATIONAL CALLING (Avg.)		\$1.43
DIRECTORY ASSISTANCE		\$1.43
800 SVC		\$0.054
CREDIT CARDS		\$0.580
VOICE MESSAGING		\$6.04
UNIFIED MESSAGING		\$11.45
AUTO ANNOUNCEMENT		\$120.17
VOICE MENUS		Various
WEB CONNECT & MEET ME		Various
<b><u>NETWORK SERVICES</u></b>		
<i>- Projected changes as indicated</i>		
WIDE AREA NTWK (Vendor Charge + %)		30.14%
CAMPUS NETWORK	\$ 20.79	
CAMPUS FIBER	\$ 808.50	
METRO-E		N/A
DATA CENTER NETWORK	\$ 26.00	
WIRELESS LANS		No Change
EXTRANET		No Change
DSL		30.14%
WORK ORDERS	\$ 90	
DEDICATED INET AXS		No Change