

STATE OF ALABAMA Secretary of Information Technology

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L. BRUNSON WHITE Secretary Information Technology

MEMORANDUM

To: All Cabinet Members

All State Department Heads

From: L. Brunson White

Date: January 21, 2014

Re: End of Life (EOL) for Microsoft Windows XP – Update Request

The deadline for Microsoft support of its Windows XP operating system is fast approaching. Many of you have made great efforts to move your organization to supported operating systems and your efforts are much appreciated. It is very important to the security of the state network that we have accurate inventory of our current status. Therefore, if you currently have any machines in your organization that are still running the Windows XP operating system, please send the following information to cheri.martin@governor.alabama.gov no later than January 31, 2014.

Agency/Org Name Number of PCs with Windows XP Date to replace machines and/or Operating System

It is essential that the State of Alabama have secure computing environments. This begins with only running supported operating systems and keeping those systems updated. If you need help in determining if a computer has the capacity to be upgraded or if you need help performing an operating system upgrade, the ISD Help Desk is available for assistance. The ISD Help Desk can be contacted by email at help.desk@isd.alabama.gov or by phone at (334) 242-2222. I appreciate everyone's attention to this important matter and please let me know if you have questions or need any additional information.

Sincerely,

L. Brunson White